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COMMONWEALTH OF VIRGINIA

STATE CORPORATION COMMISSION

AT RICHMOND, JANUARY 6, 2003

APPLICATION OF

ONE VOICE COMMUNICATIONS, INC.

CASE NO. PUC-2002-00181

For a certificate of public  
convenience and necessity to  
provide local exchange  
telecommunications services

FINAL ORDER

On September 18, 2002, One Voice Communications, Inc. ("One Voice" or "Company"), completed an application with the State Corporation Commission ("Commission") for a certificate of public convenience and necessity ("certificate") to provide local exchange telecommunications services throughout the Commonwealth of Virginia.

By Order dated October 11, 2002, the Commission directed the Company to provide notice to the public of its application and directed the Commission Staff to conduct an investigation and file a Staff Report. On November 20, 2002, the Company filed proof of publication and proof of service as required by the October 11, 2002, Order.

On December 12, 2002, the Staff filed its Report finding that One Voice's application was in compliance with the Rules

Governing the Offering of Competitive Local Exchange Telephone Service. Based upon its review of One Voice's application, the Staff determined it would be appropriate to grant the Company a certificate to provide local exchange telecommunications services subject to the following conditions. Should One Voice collect customer deposits, it shall, prior to collecting any deposits, establish and maintain an escrow account for such funds, held in a Virginia office of a duly chartered state or national bank, savings and loan association, savings bank, or credit union that is unaffiliated with the Company, and the Company shall notify the Division of Economics and Finance of the escrow arrangement at its inception and any subsequent change to the arrangement. Any escrow arrangement established pursuant to this requirement should be maintained until such time as the Staff or Commission determines that it is no longer necessary. Further, One Voice should provide copies of its audited financial statements to the Division of Economics and Finance not later than one year from the effective date of its initial Virginia tariff.

NOW THE COMMISSION, having considered the application and the Staff Report, finds that the Company should be granted a certificate to provide local exchange telecommunications services.

Accordingly, IT IS ORDERED THAT:

(1) One Voice Communications, Inc., is hereby granted a certificate of public convenience and necessity, No. T-600, to provide local exchange telecommunications services subject to the restrictions set forth in the Rules Governing the Offering of Competitive Local Exchange Telephone Service, § 56-265.4:4 of the Code of Virginia, and the provisions of this Order.

(2) The Company shall provide tariffs to the Division of Communications that conform to all applicable Commission rules and regulations.

(3) Should One Voice Telecom collect customer deposits, it shall, prior to collecting any deposits, establish and maintain an escrow account for such funds, held in a Virginia office of a duly chartered state or national bank, savings and loan association, savings bank, or credit union that is unaffiliated with the Company, and shall notify the Division of Economics and Finance of the escrow arrangement at its inception and any subsequent change to the arrangement. Any escrow arrangement established pursuant to this requirement shall be maintained until such time as the Staff or Commission determines that it is no longer necessary.

(4) The Company shall provide its audited financial statements to the Division of Economics and Finance not later than one (1) year from the effective date of its initial tariff in Virginia.

(5) There being nothing further to come before the Commission, this case shall be dismissed and the papers filed herein placed in the file for ended causes.